PRESIDENT’S MESSAGE
Patrick Kenevan

We have had record numbers at the Help & Maintenance and the Genius Bar. Windows and Apple classes have filled up fast. Apple Help and Tidbits are now in high gear. Flight Sim and the Linus group have also had large numbers at their sessions. Check the online calendars. Stop by the club and talk with a monitor for help signing up for a class or paying your dues for 2020. Requesting class subjects is always welcome, as well as volunteer instructors. Members are encouraged to monitor, it’s only a four-hour shift.

Drop in for a session of: Mac’s Genius Bar, Mac’s Tidbit session, Mac’s Apple Help, PC’s Q & A, PC’s repair and maintenance. Also, checkout the Flight Simulator Group, the Linux Group and the Genealogy Group. Days and times are available on Computers West web site. www.computerswest.org. Select the appropriate Group’s calendar.

I look forward to seeing you at the club – stop me and say hi. i.

All members should wear their badges when taking classes or conducting club business. All members should carry their Rec Cards with them at all times.

THE HISTORY OF COMPUTERS WEST

Did you know how Computers West came into being? By accessing the Club’s Web Site: http://computerswest.org, under History, one will find a chronological, detailed summary of its founding and services from 1983 to the present day. The History is also available for viewing in the white binder in the rack where upcoming classes are held in room A, marked HISTORY.

Computers West offers classes and discussion groups in which members are able to stay abreast of and be instructed in advances in computer technology, here in our own backyard. All of these services are made possible through volunteers of the club as a service to CW members.
Greetings to all! Welcome to the new club set up. FYI—the Membership and PC Class Sign ups have been moved to the 2nd Monitor Desk to keep the entry way clear. Please read BOTH Bulletin Boards as you will find contact information as well as class information on them. We are trying to keep the PC, MW, Room D & Monitor Calendars on the 2nd Monitor Desk Screen to better allow you to access answers to questions that may arise. Info on how to access them are in the new Simplified Monitors Manual if they are not already on the screen.

There is a new Simplified Monitors Manual to refer to; it is also online under Duties of a Monitor. The new slide show used at the Monitor Training Class that happens the 2nd Monday @ 10 AM and the 2nd Tuesday @ 2:30 PM in Room D is now online under Monitor Training. A big thanks to Barbara DuPonte for helping to update our manuals!!!

For those that haven’t monitored yet, please do so today. We in the two sessions a day mode: 8AM—Noon & Noon—4PM. The online calendar will even allow you to sign up far into the future (click the arrow in the blue square to the Left of the Current Month to advance or go back months). An excellent advantage to those only in town a short time. Both MW & PC Classes, PC Help, Genius Bar as well as Apple Help are in full swing and monitoring is a requirement to participate in these club activities.

Remember to keep the monitor confirmation email you receive until after you serve. Hopefully nothing comes up at the last minute but if it does, that email contains a link to notify us that you won’t be there. If you’ve lost it already, just call/text me @ 704-701-2410 or email: MarcineSCW@gmail.com. We need to show the Rec Center we do need and want to keep the Computer Club open and we have the membership that cares to do so.

Enjoy the beautiful weather!

Marcine Fennel
CW Monitor Chair

Monitoring once a year is mandatory for taking classes or computer maintenance. Board members, committee members, teachers, and anyone already actively doing something for the club are exempt. Disabilities will be on an individual basis.
I saw it on Google- so it must be true

Recently a friend of mine wanted to return an item to Amazon. He Googled “how to return an item to Amazon” and was rewarded with a phone number and a link. Unfortunately, it was a scam and the “800” number directed him to a phony “agent”. The “agent” then was able to send an e-mail to his account and access his Amazon account with a few key questions. My friend, believing it might be a scam, disconnected the call, turned off his laptop. Then, immediately called his bank, cancelled the credit card. There was over $500.00 worth of charges from Amazon on his credit card. Ultimately they were all reversed and his Amazon account was temporarily disabled. HE WAS VERY LUCKY!

Continued on Page 4
It is actually very easy to return an item to Amazon. Just access your orders and highlight the order you wish to return and follow the instructions. If you have a question about an order or an issue with service, contacting Amazon using their online contact form at https://www.amazon.com/gp/help/customer/contact-us/ is normally the best course of action. When you use the form, you can schedule a phone call or chat with a representative to discuss the issue. If you can’t use the "Contact Us" page, you can reach Amazon customer service by calling 1-888-280-4331 directly. Once you speak with a representative, you should be able to find a fair solution to your problem relatively quickly!

When you Google for information about a particular site, be SURE you access the official site. Better yet, if you have bookmarked that site before and used it, use it again. Never follow a link from an unsolicited e-mail.

need repair or replacement? Can't leave the house because your car won't run? Need to fill your prescription, buy food or pay your utility bill, but you don’t have enough cash?

We may be able to help. please call the Community Fund.

HOTLINE - 623-546-1122
Windows 10 Hands-On Classes

March Class is full

APRIL CLASS WILL BE April 6, 13, 20, 27
Mondays 10:30am – 12:30pm

Envelopes for Registering for APRIL Classes will be in the Office starting MARCH 10th

**You must use a numbered yellow envelope to register.** There are 17 envelopes for 17 seats. **There will not be a “stand-by” or “wait list.”**

Include a $10 check for materials made out to Computers West.

Please sign up to Monitor at least once before registering for class.

The Windows 10 series consists of 4 sessions, 2 hours each, on Mondays from 10:30am to 12:30. This course is for people who have some experience with a computer, but have minimal knowledge of Windows10 features.

There will be lecture and demonstration by the instructor followed by hands-on computer practice under the supervision of the instructor and assistants.

Topics will include:

- This PC, File Explorer, Printing Photos
- Creating Virtual Desktops, Snipping tool
- Introduction to Edge, Bing & Cortana, and some Updates

www.computerswest.org
Thanks for the great job that you are doing in helping Computers West continue our quest of collecting old cell phones for “Cell Phones for Soldiers”. As one of their sponsors, we have collected 17,860 phones. That equates to 1,786,000 minutes of phone calling time for our troops overseas. We are proud to be a part of this great cause and hope to see that number continue to grow. Even though donations have slowed down, we get around 1,000 phones a year. If you know of someone serving overseas who is not getting phone calling cards, go to the website (www.cellphonesforsoldiers.com) and sign up for them to receive phone calling minutes. The Bergquist Family is trying to reach as many servicemen as they can. They started this non-profit 15 years ago.

Keep saving those old cell phones. Check with family, friends and neighbors to see if they have any old phones sitting around in a drawer. This is an ongoing project.

Look for the “Cell Phones for Soldiers” boxes at our CW room, PORA, the R. H. Johnson Library, the Posse, the Fire District Administration Office, and all Credit Union West branches. We appreciate the support of our community.
PC Flight Sim Group ANNOUNCEMENT

PC Flight Sim meetings have a New DAY & New TIME

Please Mark your calendar!

PC Flight Sim Group will meet every **Wednesday at 9:00 am** in the Palo Verde Room. Our members are retired flight instructors, active pilots, pilots of the past (WWII, commercial and private) and those interested in aviation.

Group meetings and demos are on the **First Wednesday of each month**, the following **Wednesdays of each month 1-on-1 personal instruction**.

For more information email: scwflightsim85375@gmail.com
John Burr & Sam Henderson
**Linux Group**
Ray Hamerly 556-5557

https://sites.google.com/site/computerswestlinuxgroup/

The Linux Group meets every Friday in the Palo Verde Room from 8 AM to 12 Noon utilizing the following schedule:

- 8am-10am Software & Hardware Help
- 10am-11am Prepared Presentation/Lecture
- 11am-12noon Open Discussion/Problem Solving

Those wishing to learn more about the Linux operating system are invited to attend Friday sessions. The current Operating System of **Linux Mint**. You don't have to buy any additional software when using Linux, all applications are included with thousands more readily available for installation.

“Hands On” instructional classes are offered annually in February. Check the Palo Verde room schedule for dates and times or the Computers West website.

**Free Computers**

Linux group is installing the Linux operating system on donated PC desktop and laptop computers and giving them away **FREE**. If you would like one of these computers or would like to donate a Windows XP or newer computer for this purpose we want it. If you want Linux installed on your existing computer we will do that too. Please come to the Linux meeting on Friday mornings from 8 am to 12 noon in the Palo Verde Room for any of the above.

**One-on-One Instruction**

For people who have decided to use the Linux Operating system and would like some personal instruction we offer a new help method. On Friday mornings from 8 am to 10 am we will provide a personal instructor to help you navigate Linux Mint. Just arrive in the Palo Verde room around 8am and ask for a personal instructor. Use your laptop or one of ours.

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**Subscription Information**

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Macswest User Group

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CW President  Patrick Kenevan  cwpresident@macswest.org

Weekly Meetings

Tuesday’s  TidBits/Q&A  1:00pm-2:00pm

Wednesday’s  Sr. Genius Bar/Help  10:00am-11:30am

Friday’s  Presentation’s  1:00pm-2:00pm

Hands on Classes  Mac Room C  Check Web Site

Monthly General Meeting  First Friday of the Month  Cookies & Coffee